

MBTA / BCIL Public Contact Information

**Honorable Judge Patrick King
Federal Court Appointed Monitor**

**Gary L. Talbot
MBTA**

**Assistant General Manager
Department of System-Wide Accessibility**

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Table of Content

- **Judge King's Contact Information**
- **MBTA, Customer Support Services**
 - **Contact Information**
 - **Hours of Operation**
 - **Travel, Schedules, Comments, Complaints**
- **MBTA, Department of System-Wide Accessibility**
 - **Contact Information**
 - **Staff Phone Number and Email Address**

Judge King's Contact Information

Honorable Patrick J. King (Ret.)

JAMS, The Resolution Experts

One Beacon Street – Suite 2300

Boston, MA 02108

(Phone) 617-228-9125

Email: mbtamonitor@gmail.com

MBTA

Customer Support Services

**Massachusetts Bay Transportation Authority
Customer Support Services
Transportation Building
Ten Park Plaza – Suite 5610
Boston, MA 02116**

**Customer Support Services is available Monday-Friday 6:30AM-8PM
and Saturday-Sunday from 7:30 AM-6:00 PM.**

- **Customer Support Services 617-222-3200**
- **For travel information, schedules, comments, or complaints
Toll Free: 1-800-392-6100**
- **Deaf or Hard of Hearing: TTY 617-222-5146**
- **Main Switchboard: 617-222-5000**

MBTA

Department of System-Wide Accessibility

**Massachusetts Bay Transportation Authority
Department of System-Wide Accessibility
Transportation Building
Ten Park Plaza – Suite 5720
Boston, MA 02116
617-222-1666 (Phone)
617-222-5045 (TTY)**

MBTA, Department of System-Wide Accessibility

Gary Talbot, Assistant General Manager

gtalbot@mbta.com 617-222-1665

Sandra Belhaimer, Executive Assistant

Sbelhaimer@mbta.com 617-222-1666

Laura Brelsford, System-Wide Accessibility Coordinator

lbrelsford@mbta.com 617-222-1688

Rob Sampson, Senior Accessibility Coordinator

rsampson@mbta.com 617-222-4292

Kathy Cox, Manager Fixed Route Services

kcox@mbta.com 617-222-5970

Matt Whalen, Supervisor Reduced Fare Programs

mwhalen@mbta.com 617-222-2071

Mike Festa, Senior Accessibility Specialist, Special Assignment

mfesta@mbta.com 866-582-4648 (Toll Free), 617-222-1984 (TTY)