

T Rapid Transit Lines



T Resources

Elevator/Escalator/Lift Update Line

For MBTA elevator status, call before you leave:

- 800-392-6100 (Toll-Free) available 24 hours a day
- 617-222-2828 (Voice) available 24 hours a day
- 617-222-5854 (TTY) during regular business hours
- www.mbta.com for transit updates

MBTA Visitor and Monthly Passes

Available at: Airport, Back Bay, Downtown Crossing, Government Center, Harvard, North Station, South Station and at stations equipped with automated fare collection equipment.

Senior and Disability ID information

New reduced fare "smart card" IDs for seniors and persons with disabilities available at Back Bay and Downtown Crossing stations.

Applications and information, Mon-Fri: 8:30 AM-5:00 PM

- 800-543-8287 (Toll-Free)
- 617-222-5438 (Voice)
- 617-222-5854 (TTY)

THE RIDE

An application is required for this "Paratransit" service, which provides transport for eligible users who cannot use general transit due to a physical, cognitive, or mental disability. THE RIDE is also available to certified out-of-state visitors with prior arrangement.

Applications and information, Mon-Fri: 8:30 AM-5:00 PM

- 800-533-6282 (Toll-Free, In-State)
- 617-222-5123 (Voice)
- 617-222-5415 (TTY)
- www.mbta.com

Office for Transportation Access

For all other questions concerning access, Mon-Fri: 8:30 AM-5:00 PM

- 800-543-8287 (Toll-Free)
- 617-222-5976 (Voice)
- 617-222-5854 (TTY)

Elevator/Escalator/Lift Update Line

- 800-392-6100 (Toll-Free)
- 617-222-2828 (Voice)
- 617-222-5854 (TTY)

Travel Information

- 800-392-6100 (Toll-Free)
- 617-222-5146 (TTY)
- www.mbta.com

Lost & Found

- Mon-Fri: 8:30 AM-5:00 PM
- 617-222-5000 (Voice)

Police Emergency

- 617-222-1212 (Voice)
- 617-222-1200 (TTY)

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Getting Around Boston

A guide to riding the T for people of all abilities



Massachusetts Bay Transportation Authority