



**WEATHER ADVISORY PLAN**  
**FOR ALL MBTA COMMUTER BOAT CUSTOMERS**

**Dear Valued Customer,**

The MBTA, Harbor Express, and Boston Harbor Cruises will make every effort to get you to your destination whenever possible. However, in the event that extreme, icy ocean conditions unexpectedly interrupt commuter ferry service, information will be provided in the timeliest manner possible. In some cases, service may operate on a modified schedule. Information will be available as follows:

- Sign up for T Alerts (text messages) at [www.mbtta.com](http://www.mbtta.com).
- Service Notices posted on boats, at ticket offices and in message boards at docks
- Service Alerts posted at [www.mbtta.com](http://www.mbtta.com) on the Home or Service Updates pages
- Boston Harbor Cruises, Hingham Ticket Office, (781) 749-8009, (6:00A – 7:15P M-F)
- Boston Office, (617) 227-4321, (8:00A – 5:00P M-F)
- Harbor Express Quincy Ticket Office, (617) 222-6999, (5:00A – 9:10P M-Th and until 10:00P on Fri), (7:30A – 9:30P Sat), (7:30A – 8:00P Sun).
- TTY (617) 222-5146

**On the first day of an interruption of service**, Commuter Ferry customers traveling to or from Quincy, Hingham, or Hull docking facilities have the following options:

**Inbound to Boston:**

- 1) Check [www.mbtta.com](http://www.mbtta.com) to see if another boat facility is operating service.
- 2) Use the nearest Red Line or Greenbush commuter rail station; or
- 3) Route #220 buses will shuttle passengers from the Hingham and Quincy Shipyards to Quincy Center Station. Hull passengers may take #714 bus service to the Station Street stop in Hingham or drive to either Hingham or Quincy Shipyards to access the #220 buses to Quincy Center.

**Outbound from Boston:**

Proceed to South Station for Red Line service to **Quincy Center Station**. Route #220 buses will take passengers to the Quincy and Hingham Shipyards. The #220 buses departing Quincy Center **until 6:27pm** will arrive at the Station St. stop in Hingham for the #714 bus to Pemberton Point. Refer to the **#714 bus schedule** for connecting service to Pemberton Point. Hull customers arriving at Quincy Center **after 6:27pm** should wait for a **7:45pm #220 bus** for the last available trip to Pemberton Point. **\*\*Note:** The 7:45pm trip is not regularly scheduled. It does not appear on the #220 bus schedule. It will only operate on the first evening that service is interrupted by extreme weather conditions. The Monthly Boat Pass is valid on most MBTA services, including the Red Line, the #220 Bus, and Commuter Rail Zones 1-4. See Zone Map at [http://www.mbtta.com/fares\\_and\\_passes/rail](http://www.mbtta.com/fares_and_passes/rail).

**Inner Harbor Ferry**

Inner Harbor Ferry Service passengers will be directed to take MBTA Rapid Transit or Route 93 bus service.

**If service is interrupted for more than one day** customers are advised to seek alternate routes of transportation until boat service resumes. Thank you for your understanding and continued support of these water transit routes.